

UNITED WATER SYSTEM, INC.

Service Charges

Delinquency/Disconnect: Once a Service Recipient's Name has been added to the Non-Payment-Delinquency List, the fee will be applied to the amount owed at One Hour of the Current Hourly Service Rate. Once the name has been added and the water is shut off, the bill must be made current in order to be reconnected to the Water System and will be based on the current workload.

NOTE: Billing is sent to the address of the service giving ample time to Mail or Deliver the payment to United Water System, Inc. in the manner it is expected. There is a monthly minimum fee, and each Service Recipient understands that the bill represents the actual amount of usage which would increase the billing, therefore; nonpayment is not an option. Further to this, on the United Water System, Inc. bill it states that the payment is due by the 10th day of the month with an additional cost if paid after the 10th day of the month. The service disconnect is activated on the 15th day of the month.

Service Recipients who end up on the Delinquency List for two consecutive months' will be Charged One and a Half Hours of the Current Service Rate on the third and each month until the Recipient Resolves their Status.

Meter Box: Damaged Boxes will be replaced at a cost to the Service Recipient of the Box plus labor and equipment required from Port to Port. The minimum charge will be one hour of the current Hourly Service Rate. Repeated replacements will be charged in relation to the frequency.

Meter Tampering: The meters that are installed are for Water Service and any damage caused by human intervention will be charged to the Service Recipient on a Time and Materials Basis from Port to Port.

Meter Maintenance: The meter boxes are placed on the Service Recipient's Property based on the Original Recipients request, and the meter that is monitoring water usage is inside this Product Specific box. If UWS Staff cannot access the box due to Obstructions, Overgrowth of Vegetation, or Landscaping that impedes access to the meter, a minimum charge of one hour of the Current Service Rate will be applied and this will be charged on a Time and Materials Basis for any materials, labor, and equipment required to properly and safely access the meter.

Line Breakage: Damaged Lines caused by Human Intervention will be charged for Labor, Equipment, and Materials required to resolve the issue. NOTE: If a Service Recipient (or a Vendor for the Recipient) is digging without calling 811, they will be reported to the proper authorities.

Any forcible damage to the system to disrupt our services to the UWS Recipient's will not be acceptable on any level and will be resolved as the conditions dictate.

"Service Recipients" are defined as - any person/people/families receiving water from United Water System, Inc.